

# Getting Care on the Road



If your Horizon Blue Cross Blue Shield of New Jersey plan has the BlueCard® Program, you're covered when you need care across the United States.

## What Is BlueCard?

BlueCard enables eligible members to receive medical care when they are outside of New Jersey, Horizon Blue Cross Blue Shield of New Jersey's service area. Through the program, no matter where you are in the United States when you need care, you can take advantage of savings the local Blue Cross and/or Blue Shield plan has negotiated with its doctors and hospitals.

## Finding Care

Locating participating BlueCard doctors and hospitals is easy. You can do so by:

- Visiting the Blue National Doctor and Hospital Finder at [provider.bcbs.com](http://provider.bcbs.com).
- Using the Blue National Doctor and Hospital Finder app<sup>1</sup>.
- Calling BlueCard Access at **1-800-810-BLUE (2583)**.

Horizon Blue Cross Blue Shield of New Jersey complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex.

Spanish (Español): Para ayuda en español, llame al **1-855-477-AZUL (2985)**.

Chinese (中文): 如需中文協助, 請致電 **1-800-355-BLUE (2583)**。

You will need your Horizon BCBSNJ member ID card when you use any of these options.

## Designed to Save You Money

When you are outside the Horizon BCBSNJ service area and need medical care, always use a BlueCard-participating doctor, hospital or other health care professional to ensure you receive the highest level of benefits. However, in an emergency, you should always go directly to the nearest hospital.

When you receive a covered service, you should not have to pay any amount above the local Blue Cross and/or Blue Shield plan's negotiated rate and any applicable out-of-pocket expenses that you would normally be responsible for under your Horizon BCBSNJ plan (such as any deductible, copayment or coinsurance). You should not need to complete any claim forms. After your claim is processed, you will receive an Explanation of Benefit from Horizon BCBSNJ.

<sup>1</sup> There is no charge to download the app, but rates from your wireless provider may apply. Horizon Blue Cross Blue Shield of New Jersey is an independent licensee of the Blue Cross and Blue Shield Association. The Blue Cross® and Blue Shield® names and symbols are registered marks of the Blue Cross and Blue Shield Association. The Horizon® name and symbols are registered marks of Horizon Blue Cross Blue Shield of New Jersey. © 2017 Horizon Blue Cross Blue Shield of New Jersey. Three Penn Plaza East, Newark, New Jersey 07105.